

Our Financial & Commitment Policy

To create an understanding and partnership, No Surprises!

It is important to us that the quality of our business services matches the quality of our dentistry. We want the handling of your account, from the start through final payments to be perceived as an extension of the dental care we provide you and your family.

Patient's Role

As with any partnership, both parties have a role to play. Our role is to provide you with quality service. In turn, your role is to pay for your treatment in a timely manner. Our team will work with you to determine financial arrangements that make sense for both of us. With an agreement made, our joint follow-through will result in a win for everyone.

In developing a financial arrangement it is important to remember your dental future. Our experience has shown that when an account lingers, patients are likely to defer their appointments. It is discouraging to add new charges to an account when trying to pay off old charges. With this in mind, we will concentrate our efforts on clearing your account in as short a time as is comfortable for both of us.

Patient's estimated portion is to be paid in full at time of service for each appointment. _____ (initial)

WE ACCEPT CASH, CHECKS, MASTERCARD, VISA and DISCOVER. WE ALSO OFFER ACCESS TO EXTENDED PAYMENT PLANS WITH CREDIT APPROVAL which I give my consent for a credit check.

Checks that are returned to our office from your financial institution are subject to a **\$25.00** returned check fee. This fee covers the processing fees that are charged to our office.

Commitment to appointment – You must be present for all scheduled appointments. We do not allow multiple cancellations, missed appointments and constant appointment changes. We believe in mutual respect for each other's time. _____ (initial)

Regarding Insurance

We may accept assignment of insurance benefits; however the balance is your responsibility. We cannot bill your insurance company unless you give us your complete insurance information. Your insurance policy is a contract between you and your insurance company. We are not a party to that contract. If your insurance company has not paid on your claim within 45 days, the full balance will automatically be transferred to you. That balance will be due upon billing.

We very much appreciate your payment upon receipt of services. In the event that your insurance company denies payment of a service, you are responsible for that fee. Any unpaid balance after insurance pays is due within **45 days**.

I understand that any unpaid balance after 60 days is charged a yearly finance charge of 18%. I further understand that this finance charge is equal to 1.5% of my outstanding balance per month. **I understand that if my account reaches collection status (90 days) and I make no effort to pay off my account, my account will be assigned to a collection attorney or agency. If Deer Run Dental must take additional steps to collect my account, I will pay ALL cost of collections, including court cost and attorney's fees incurred by Deer Run Dental.**

Thank you for reading our Financial Alliance. Please let us know if you have any questions or concerns.

I have read the Financial Alliance. I understand, accept, and agree to this Financial Alliance.

Signature of Patient or Responsible Party

Date

Witness for (Provider's Name)

Date